

“e-Chhawani” **Online Management of Cantonment** **Boards**



Water & Sewerage Connection **User Manual**

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About this Manual

The purpose of this module is to give an overview of the water and Sewerage Module. The Water and Sewerage (W/S) module provides a digital interface allowing citizens to apply for water and sewerage connections, and subsequently make the payment online for connection/s.

The W&S Module allows the citizens to:

- a. **Apply for New Connection (Water / Sewerage)**
- b. **Complete the Payment for Application**
- c. **Download Provisional Permission letter**
- d. **Search and keep track of the status of Application**
- e. **Download Application /payment receipts**

1. General Functions

1.1 Login into the Application

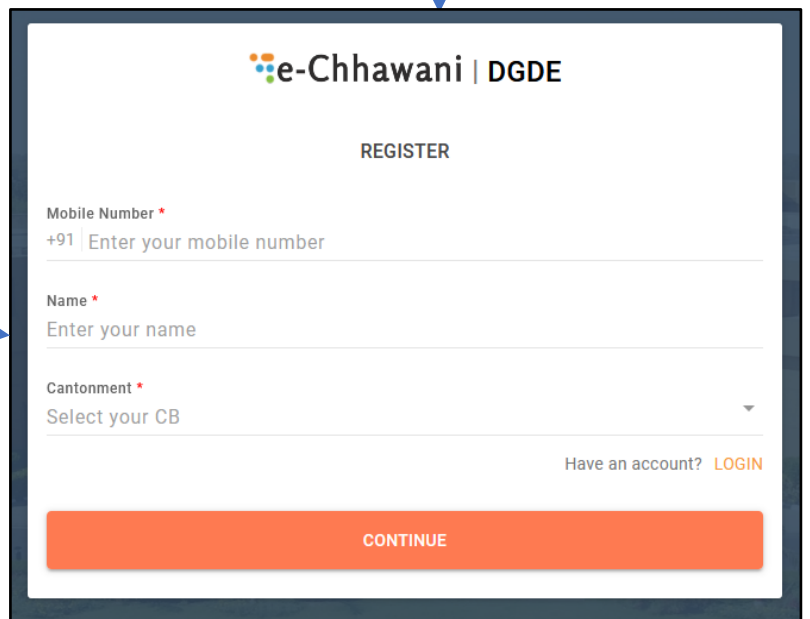
To login, please go to the following link:

<https://echhawani.gov.in/citizen/>

The citizen lands on the following page. Select the language of choice and click on **Continue**.



To Register, Enters Mobile Number, Name and selects his/her CB and click on **Continue**.



An OTP will be sent to the entered Mobile Number.

Enter the received OTP and
click on **Continue**.

The screenshot shows the 'e-Chhawani | DGDE' login interface. At the top, it says 'ENTER OTP'. Below this, a message states 'An OTP has been sent to : 8095459303' with a pencil icon. A prompt 'Please check your messages' follows. There is an 'OTP *' field with the placeholder 'Enter OTP'. To the right of the field, it says 'Request another OTP in 26 seconds'. At the bottom, there is a large orange button labeled 'CONTINUE'.

Home Page shall be displayed.

The screenshot displays the home page of the e-Chhawani | DGDE portal. It features a 'Citizen Services' section with icons for Complaints, Property Tax, Trade Licence, Water & Sewerage, Lease Renewal, Birth Certificate, Death Certificate, Building Plan Approval, Community Hall Booking, and Water Tanker booking. Below this is a 'Challan System' section with a single icon. The 'Local Information' section includes a 'My Cantonment' icon. At the bottom, there is a 'What's New' section with a link to a 'Challan' and a 'VIEW ALL' link.

For an already registered user, click on **“Login”**.

The screenshot shows the 'e-Chhawani | DGDE' registration page. It has a 'REGISTER' heading. Below this are three input fields: 'Mobile Number *' with a placeholder '+91 | Enter your mobile number', 'Name *' with a placeholder 'Enter your name', and 'Cantonment *' with a placeholder 'Select your CB'. At the bottom right, there is a link 'Have an account? LOGIN'. A large orange 'CONTINUE' button is at the bottom.

Enter the registered Mobile Number and click **CONTINUE**.

e-Chhawani | DGDE

LOGIN

Mobile Number *

+91 | Enter your mobile number

Don't have an account? [REGISTER](#)

CONTINUE

Enter the received OTP and click on **Continue**.

e-Chhawani | DGDE

ENTER OTP

An OTP has been sent to : 8095459303

Please check your messages

OTP *

Enter OTP

Request another OTP in 26 seconds

CONTINUE

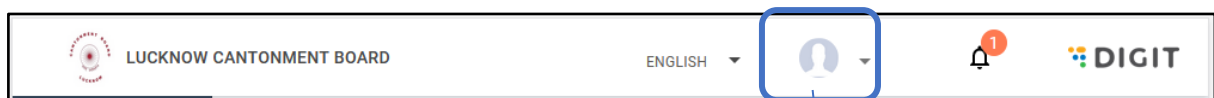
On login in, the homepage will be displayed on the citizen screen.

1.2 Editing the Profile

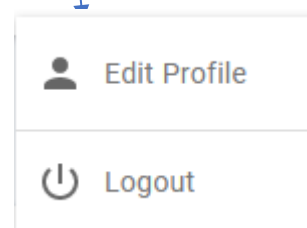
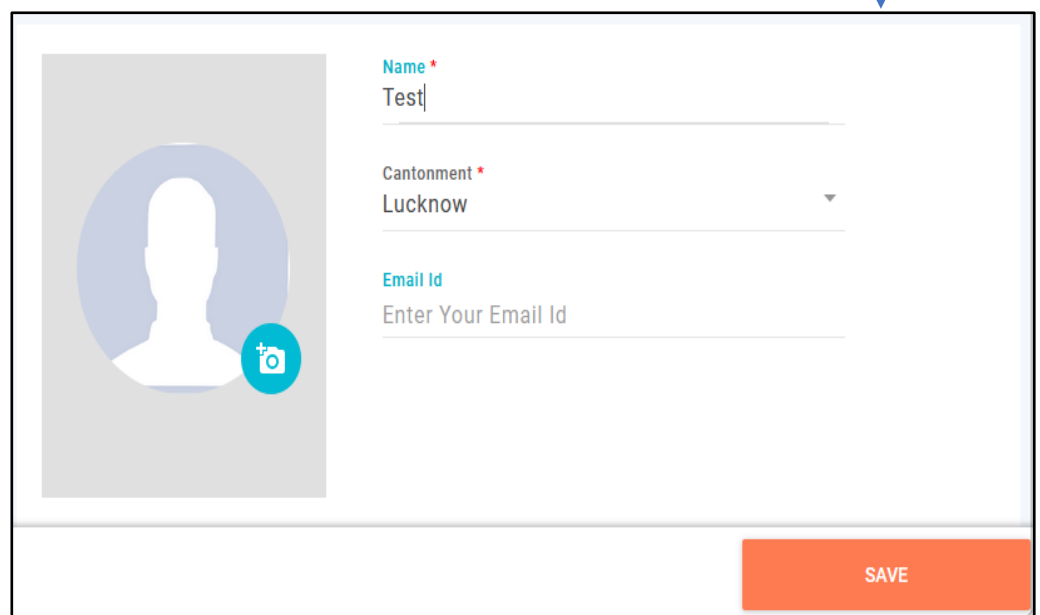
Follow the steps shown below to edit your profile. You can:

- Enter/Update Name, Cantonment and Email ID
- Upload Profile Photo

1.2.1 Enter/Update Name, Cantonment and Email ID

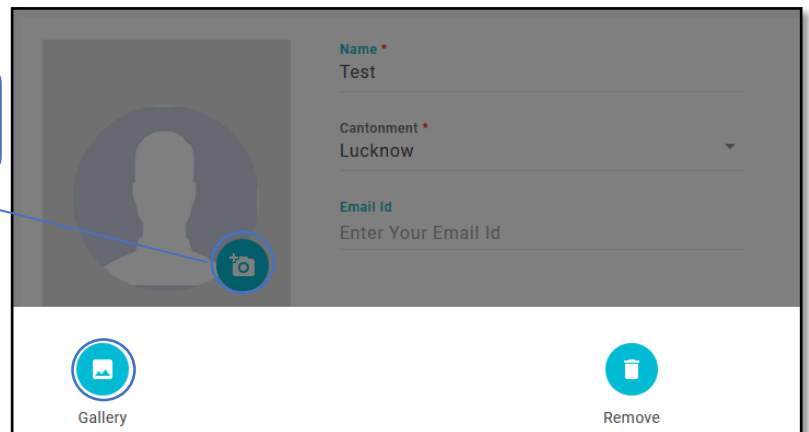


User sees the “Edit Profile” page where he/she can upload a new profile picture, edit his/her name, Phone Number and Email Id.

1.2.2 Update Profile Photo

To update the profile photo, click on the Camera Icon.

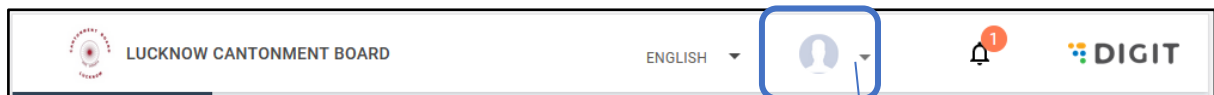


The form displays a profile picture placeholder with a camera icon. Below the picture are two buttons: "Gallery" and "Remove". To the right of the picture, there are input fields for "Name" (containing "Test"), "Cantonment" (a dropdown menu showing "Lucknow"), and "Email Id" (containing "Enter Your Email Id").

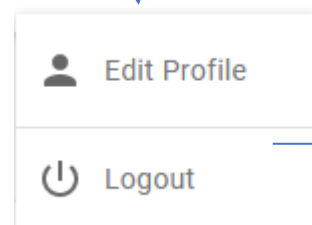
Two options appear on the screen:
“Gallery” and “Remove”.

User clicks on “Remove” to remove the present Profile picture and clicks on “Gallery” to upload a new picture from the computer.
 Once the user is done editing his/her profile, user clicks on “SAVE” button in the bottom right of the page to save the changes

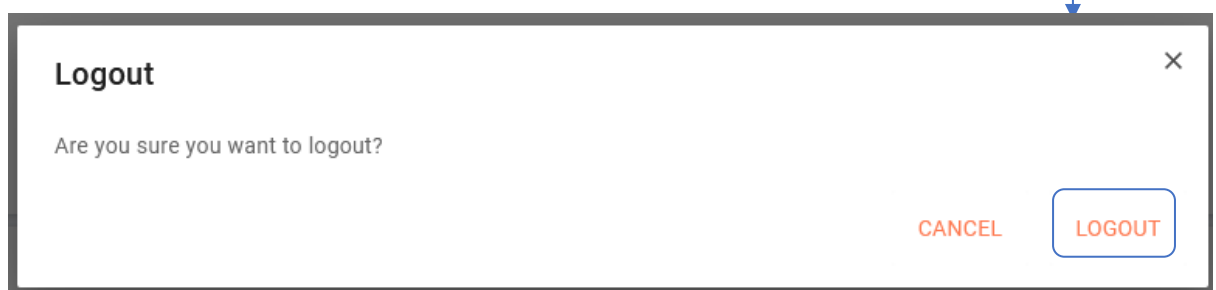
1.3 Logout



The header shows the "LUCKNOW CANTONMENT BOARD" logo, a language dropdown set to "ENGLISH", a user profile icon, a notification bell with a red "1", and the "DIGIT" logo.



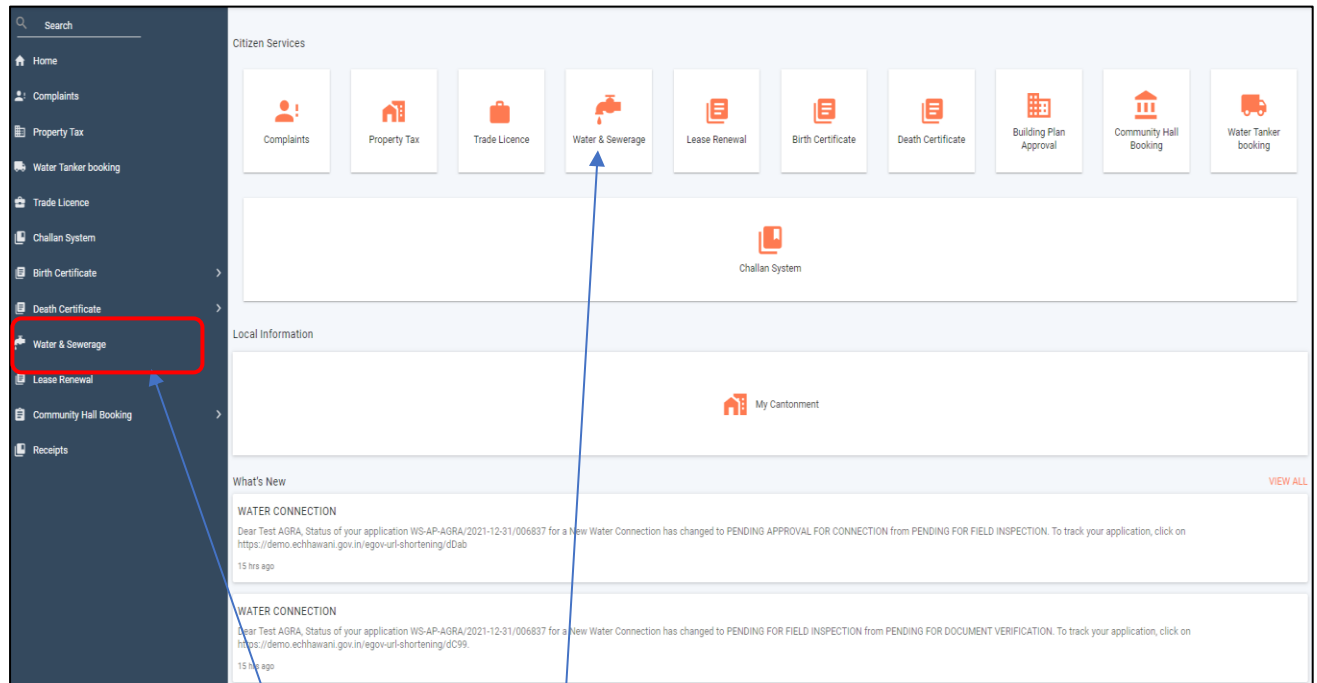
A dropdown menu appears with two options: "Edit Profile" (with a person icon) and "Logout" (with a power icon).



A dialog box titled "Logout" with a close button (X) in the top right corner. The text inside asks "Are you sure you want to logout?". At the bottom right, there are two buttons: "CANCEL" and "LOGOUT".

2. Water & Sewerage



2.1 Apply for NEW Connection



In the Home Page: Click on Water & Sewerage Option,

Six options are displayed **“Pay water and Sewerage Bill”** ,**“My Connections”**, **“Apply for New Connection”**, **“My Applications”** **“Past payments”** and **“How it Works?”**.

Water & Sewerage

 Pay Water and Sewerage Bill	 My Connections
Apply For New Connection	>
My Applications (17)	>
Past Payments	>
How it works?	>

Click on "Apply for New Connection" to proceed.

A page with all the required Documents for applying for Water & Sewerage module is displayed.

Required Documents - Water & Sewerage

Identity Proof

One of these documents is needed to apply for this Service

1. Aadhar Card	2. Voter Id	3. Driving Licence
4. Pan Card	5. Passport	

* In case of multiple/institutional Applicant please provide ID of primary or authorized person

Address Proof

One of these documents is needed to apply for this Service

1. Electricity Bill	2. Driving Licence	3. Voter Id
4. Aadhar Card	5. Pan Card	6. Passport

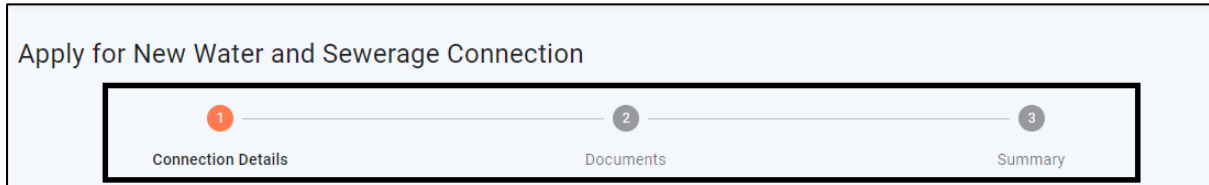
* In case of multiple/institutional Applicant please provide ID of primary or authorized person

PRINT **APPLY**

Click "Print" to print the Required Document page.

Click "Apply" to proceed.

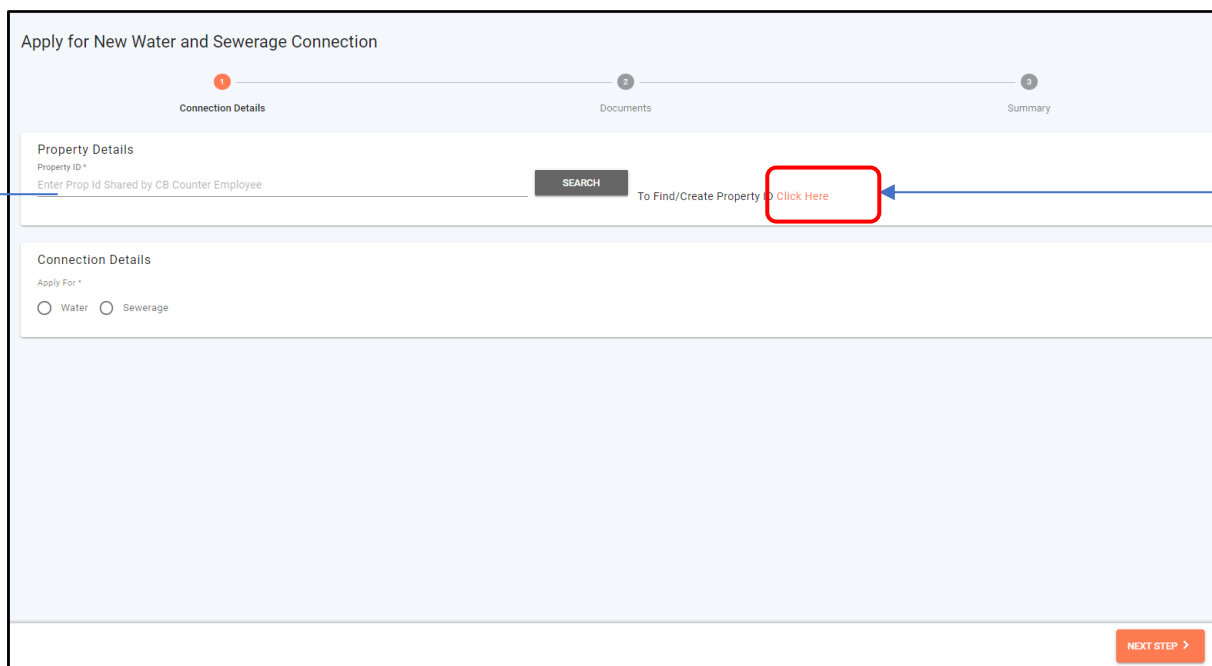
INFO: On the top of the page, there are sectional timeline, which helps the user to identify the current section on which the user is filling up the details. The current section is highlighted with orange color. Here you can see that currently the user is on “Connection Details” section.



Following are the subsection details:

- 1 Property Details Sub Section
- 2 Connection Details Sub Section

2.1.1. Property Details Sub Section



Apply for New Water and Sewerage Connection

1 Connection Details 2 Documents 3 Summary

Property Details

Property ID *

Enter Prop Id Shared by CB Counter Employee

SEARCH To Find/Create Property ID [Click Here](#)

Connection Details

Apply For *

☐ Water ☐ Sewerage

NEXT STEP >

If Property is Registered and Property id is known, enter Property id Details and click on “Search”.

If the Property is registered but unable to fetch the ID then find search for Property ID by clicking on “CLICK HERE”

Property Registry

Search Property
Provide at least one non-mandatory parameter to search for property

CB *
Testing x v

Owner Mobile No.
+91 | Enter your mobile No.

Existing Property ID
Enter Existing Property ID

RESET SEARCH

Search for Property ID by entering the CB Name and any one non-mandatory parameter and click on “SEARCH” button.

Property Registry [+ REGISTER NEW PROPERTY](#)

Search Property
Provide at least one non-mandatory parameter to search for property

CB *
Testing v

Owner Mobile No.
+91 | 9449810030

Existing Property ID
Enter Existing Property ID

Unique Property Tax Id
Enter Property Tax Unique Id

RESET SEARCH

Search Results for Properties (1)

Unique Property ID	Owner Name	Address	Action
PT/CB/TEST/2021-02-05/005110	BSTC	123,TEST,CHITTA REDDY COLONY,testing	SELECT

Rows per page: 10 1-1 of 1 < >

A list of applications appears that has the Property ID.

Click “Select” to Apply for Water /Sewerage connection for the selected property.

Note: The CB counter employee will register the property. On successful registration, the property ID is sent to the citizen vis SMS or email. He/she can also contact the CB employee for the property ID. Use this property ID for search.

2.1.2. Connection Details

2.1.2.1 Connection Holder Details

Connection Holder Details

☒ Same as Property Owner Details

Select "Same as Property Owner Details", if Connection Holder Details is same as Property owner.

If Connection Holder Details is different as Property owner then enter the required fields.

Connection Holder Details

☐ Same as Property Owner Details

Mobile No. *

Enter Mobile No.

Gender *

☐ Male
☐ Female
☐ TransGender

Relationship *

Select Relationship

Special category *

Select Special category

Owner Name *

Enter Owner Name

Father/Husband Name *

Father/Husband Name

Address *

Enter Address

Please fill out this field.

Property Ownership Type

Select Property Ownership

Mobile Number*	Enter the mobile number of the primary owner.
Name*	Enter the name of the owner.
Gender*	Select Gender <ul style="list-style-type: none"> Male Female Transgender.
Guardian Name*	Enter the Guardian Name for the owner.
Relationship*	Select Relationship from the option Father or Husband.
Correspondence Address*	Enter the address on which the owner can be reached in.
Special Applicant Category*	Select Special Applicant Category from the drop down

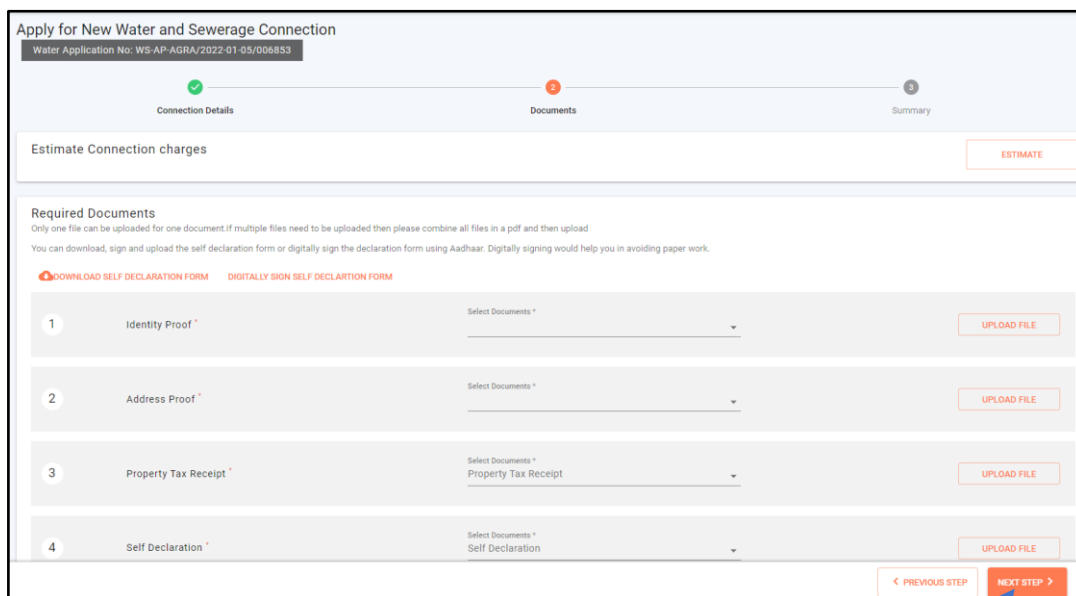
2.1.2.2 Connection Details

I. Water Connection

Apply for Water Connection.



Enter No.of Taps and Click on NEXT STEP: ESTIMATE Connection Charges page is displayed



Clicking on NEXT STEP, without Proceeding first with ESTIMATE or any Error during Estimate in GIS Module “Estimate and then Proceed” error is shown to citizen

Property Tax Receipt
UPLOAD FILE

Select Documents *
UPLOAD FILE

Estimate and then proceed
< PREVIOUS STEP
NEXT STEP >

Apply for New Water and Sewerage Connection

Water Application No: WS-AP-AGRA/2022-01-05/006853

1 Connection Details
2 Documents
3 Summary

Estimate Connection charges ESTIMATE

Required Documents

Only one file can be uploaded for one document.If multiple files need to be uploaded then please combine all files in a pdf and then upload
You can download, sign and upload the self declaration form or digitally sign the declaration form using Aadhaar. Digitally signing would help you in avoiding paper work.

[DOWNLOAD SELF DECLARATION FORM](#) [DIGITALLY SIGN SELF DECLARATION FORM](#)

1	Identity Proof *	Select Documents *	UPLOAD FILE
2	Address Proof *	Select Documents *	UPLOAD FILE
3	Property Tax Receipt *	Property Tax Receipt	UPLOAD FILE
4	Self Declaration *	Self Declaration	UPLOAD FILE

< PREVIOUS STEP
NEXT STEP >

Click on ESTIMATE, the page is redirected to
BISAG GIS Map

Please click on your house location

Estimate New Connection Charges

Category: --Select--

Pipe Size: --Select--

No of Connection: 1

☐ New Tap water Connection

Reset



Legend:

- Sub-District Bounda
- District Boundary
- State Boundary
- DEO Boundary
- STR Zone
- Cantonment Bound

Select Category, Pipe Size, No.of Connections from the Drop Down list and
Click on Property Location on the map

Charges Information is displayed: Citizen shall verify the estimate



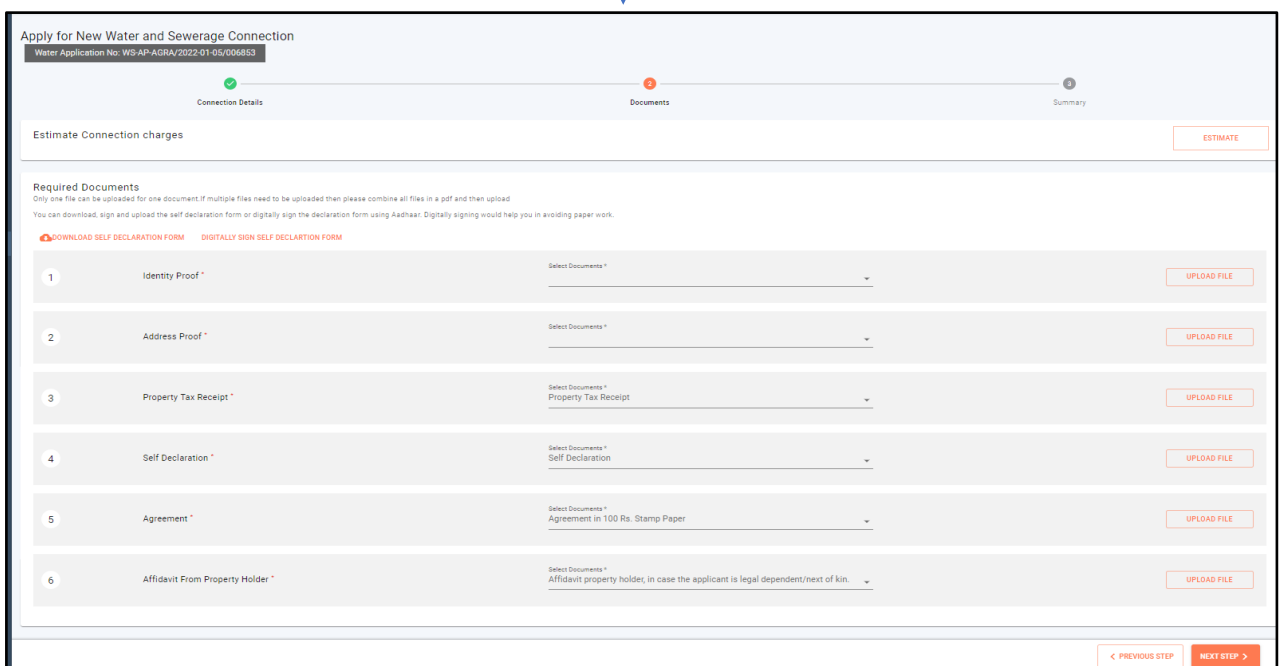
Charges Information	
Category Type	residential
Total Capacity	2
Utilized Capacity	0
Distance from Pipeline (mtr)	262
Form Fee(Rs)	1200
Labour Charge (Rs)	0
Meter Charge(Rs)	0
One Time Fee (Rs)	1000
Scrutiny Fee (Rs)	0
Security Charge (Rs)	0
Road Cutting Charges (Dynamic) (Rs)	157200
Other Charge(Rs)	0
Total Charge (Rs)	158400

Once the Charges are verified by citizen: Click on SUBMIT Button:
The Estimate page is displayed

Click on CANCEL button to come out of Estimate Screen

Click on RESET button to clear the Selection

Proceed with document uploading



Apply for New Water and Sewerage Connection
Water Application No: WS-AP-AGRA/2022-01-05/006853

Connection Details Documents Summary

Estimate Connection charges ESTIMATE

Required Documents
Only one file can be uploaded for one document. If multiple files need to be uploaded then please combine all files in a pdf and then upload.
You can download, sign and upload the self declaration form or digitally sign the declaration form using Aadhaar. Digitally signing would help you in avoiding paper work.

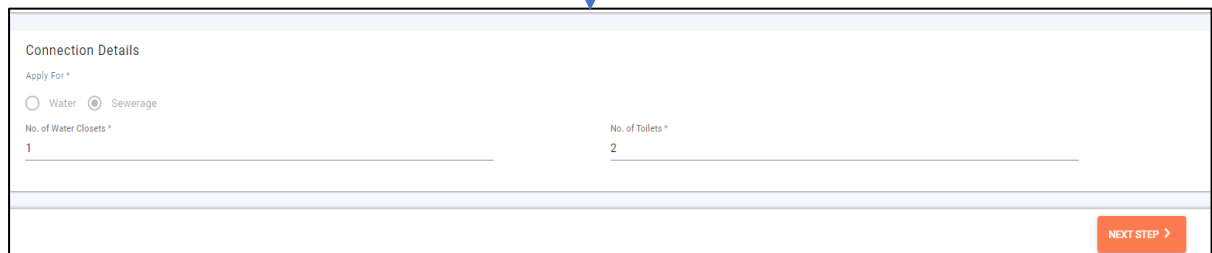
[DOWNLOAD SELF DECLARATION FORM](#) [DIGITALLY SIGN SELF DECLARATION FORM](#)

1	Identity Proof *	Select Documents *	UPLOAD FILE
2	Address Proof *	Select Documents *	UPLOAD FILE
3	Property Tax Receipt *	Property Tax Receipt	UPLOAD FILE
4	Self Declaration *	Self Declaration	UPLOAD FILE
5	Agreement *	Agreement in 100 Rs. Stamp Paper	UPLOAD FILE
6	Affidavit from Property Holder *	Affidavit property holder, in case the applicant is legal dependent/next of kin.	UPLOAD FILE

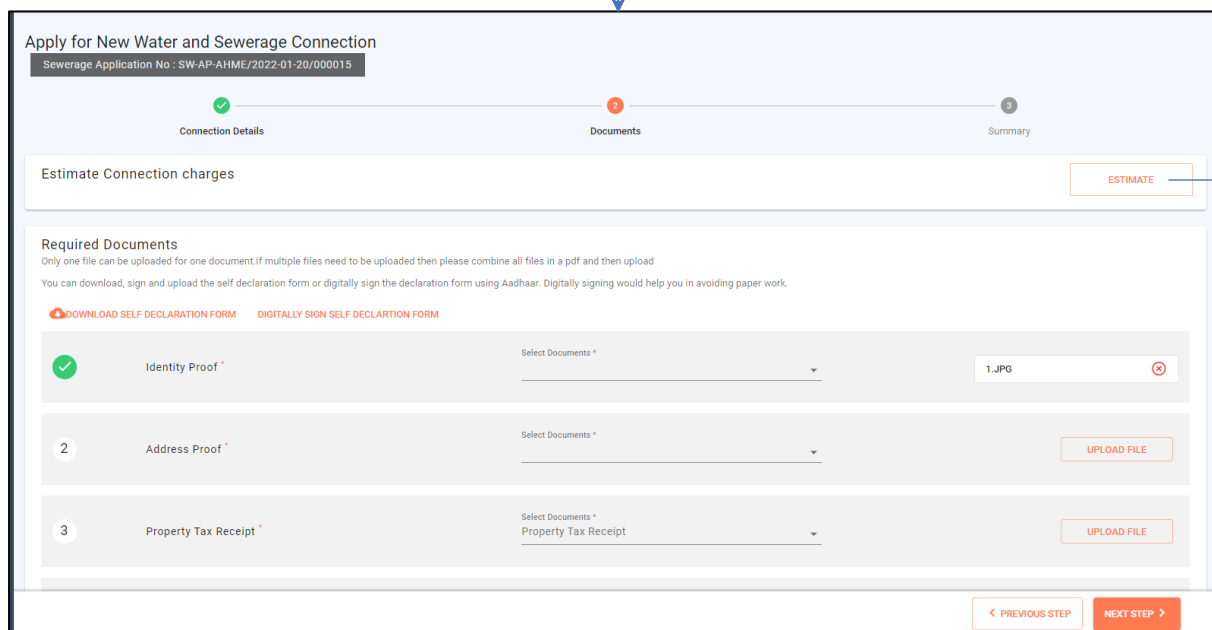
PREVIOUS STEP NEXT STEP

II. Sewerage Connection

Apply for New Sewerage Connection



Enter No. of Water Closets, No. of Toilets and Click on NEXT STEP: ESTIMATE Connection Charges page is displayed



Clicking on NEXT STEP, without Proceeding first with ESTIMATE or any Error during Estimate in GIS Module “Estimate and then Proceed” error is shown to citizen

Click on ESTIMATE, the page is redirected to BISAG GIS Map shown to citizen

Select Category, Pipe Size from the Drop Down list , Select New Sewerage Connection , and Click on Property Location on the map

Charges Information is displayed: Citizen shall verify the estimate

Charges Information	
Category Type	residential
Form fee(Rs)	15.0
Security Fee (Rs)	0.0
Labour Charge (Rs)	0.0
One Time Fee (Rs)	500.0
Meter Charge(Rs)	0.0
Security Charge (Rs)	2000.0
Road Cutting Charges (Dynamic) (Rs)	10000.0
Administrative + Other Charge(Rs)	500.0 + 0.0
Distance from Pipeline (mtr)	84.0
Total Charge (Rs)	19015

Click on RESET button to clear the Selection

Once the Charges are verified by citizen: Click on SUBMIT Button: The Estimate page is displayed

Click on CANCEL button to come out of Estimate Screen

Proceed with Documents uploading

2.1.2.3 Uploading of Documents

Click on "Download Self Declaration" to download self-declaration form

Click on Digital Sign Self Declaration form to proceed with digital signing

Required Documents
Only one file can be uploaded for one document. If multiple files need to be uploaded then please combine all files in a pdf and then upload.
You can download, sign and upload the self declaration form or digitally sign the declaration form using Aadhaar. Digitally signing would help you in avoiding paper work.

[DOWNLOAD SELF DECLARATION FORM](#) [DIGITALLY SIGN SELF DECLARATION FORM](#)

1	Identity Proof *	Select Documents *	
		Aadhaar Card	UPLOAD FILE

For each document to be uploaded Select Document Type.

Select "UPLOAD FILE" option to upload the required documents.

After uploading the required documents in the page shown below

[DOWNLOAD SELF DECLARATION FORM](#) [DIGITALLY SIGN SELF DECLARATION FORM](#)

✓	Identity Proof *	Select Documents *	Aadhaar Card	BILL.PNG	✕
✓	Address Proof *	Select Documents *	Electricity Bill	BILL.PNG	✕
✓	Property Tax Receipt *	Select Documents *	Property Tax Receipt	BILL.PNG	✕
✓	Self Declaration *	Select Documents *	Self Declaration	BILL.PNG	✕
✓	Agreement *	Select Documents *	Agreement in 100 Rs. Stamp Paper	BILL.PNG	✕
✓	Affidavit From Property Holder *	Select Documents *	Affidavit property holder, in case the applicant is legal...	BILL.PNG	✕

[< PREVIOUS STEP](#) [NEXT STEP >](#)

To go back to 'Connection Details' page, click '<PREVIOUS STEP'.

After uploading the documents, click on "NEXT STEP" the citizen is redirected to the "Summary" screen.

2.1.2.4 Summary

A preview of Fee Estimate is shown below.

Apply for New Water and Sewerage Connection

Water Application No: WS-AP-AGRA/2022-01-04/006848

✓

✓

✓

Connection Details

Documents

Summary

Fee Estimate		Total Amount
Road Cutting Charges	202800	₹ 204000.00 Not Paid
One Time Fee	1000	
Form Fee	200	
Total Amount	204000.00	

A preview of Connection Details is shown: The Citizen may EDIT the details by clicking on EDIT if required.

Connection Details

EDIT

Property Details

Property ID PT-CB-AGRA-2021-06-10-142047	Property Type Independent Building	Property Usage Type Residential	Property Sub Usage Type NA
Total Land Area (in sq feet) 500	Total Constructed Area (in sq feet) NA	No. of Floors 1	No. of Flats NA
ARV Value 1500			

Property Location Details

CB Agra	Property Location Inside Civil Area (Bazar Area)	Door / House No HN31	Building / Colony Name SS
Locality / Mohalla Sadar Bazar - Ward 3			

Property Owner Details

Mobile No. 9927332009	Owner Name B Test	Gender Male	Guardian Name A Father
Relationship Parent	Correspondence Address HN31, SS, AA, Sadar Bazar - Ward 3, agra, 282001	Special Applicant Category None	

Connection Details			
Apply For Water	No. Of taps proposed 2	Pipe Size proposed (in inches) NA	Water Usage Type NA
Connection Holder Details			
Same As Property Owner Details			

A preview of uploaded documents is shown is shown below: Click on VIEW to view the documents

Documents						EDIT
Affidavit property holder, in case the applicant is legal dependent/next of kin. Document - 6	Agreement in 100 Rs. Stamp Paper Document - 5	Address Proof - Electricity Bill Document - 2	Aadhaar Document - 1	Property Tax Receipt Document - 3	Self Declaration Document - 4	
VIEW	VIEW	VIEW	VIEW	VIEW	VIEW	

[< PREVIOUS STEP](#)
[SUBMIT AND PAY >](#)

Click on the Edit option in the section for which the details need to be edited.

2.1.2.5 Submit & Pay

Documents						EDIT
Affidavit property holder, in case the applicant is legal dependent/next of kin. Document - 6	Agreement in 100 Rs. Stamp Paper Document - 5	Address Proof - Electricity Bill Document - 2	Aadhaar Document - 1	Property Tax Receipt Document - 3	Self Declaration Document - 4	
VIEW	VIEW	VIEW	VIEW	VIEW	VIEW	

[< PREVIOUS STEP](#)
[SUBMIT AND PAY >](#)

To go back to 'Connection Details' page, click '<PREVIOUS STEP'.

Once the form is reviewed; click on "SUBMIT" to Payment Information page.

Payment Information
Application No. WS-AP-AGRA/2022-01-04/006848

Payment Collection Details

Fee Estimate		Total Amount
Form Fee	200	₹ 204000
Road Cutting Charge	202800	
Discount	0	
Security Deposit	0	
One Time Fee	1000	
Total Amount	204000	

Payer Details

Paid By *
Applicant




Payer Name *
B Test



Payer Mobile No. *
+91 | 9927332009

MAKE PAYMENT >

Once the fee is reviewed, click on "Make Payment" for completing the payment. You will be redirected to the Online Transaction Gateway.

Payment Mode - Net Banking

☐ Other Bank

Pay Now
Cancel

Transaction Details

Merchant Name
Cantonment Board Agra

Service Description
eChhawani Portal Services for Agra Cantonment Board

Transaction ID
CB_PG_2022_01_04_001925_14

Bill Amount
₹204000

Transaction Fees [Incl. GST] ₹11.8

Total Amount Payable
₹204011.8

After successful payment collection you will be redirected to Acknowledgement Screen.

Payment Information

Application No. WS-AP-AGRA/2022-01-04/006848



Payment has been paid successfully!

A notification regarding Payment Collection has been sent to the registered Mobile No. of the user/owner.

DOWNLOAD

PRINT

Payment Receipt No.
WS/CB/AGRA/2021/000029

Click on "Download" or "Print" to view/print the Receipt.

2.1.2.6 Download Provisional Sanction Letter

Click on "My Applications" to VIEW the application

Water & Sewerage

Pay Water and Sewerage Bill

My Connections

Apply For New Connection

My Applications (17)

Past Payments

How it works?

Service

Water

Application number

WS-AP-AGRA/2022-01-04/006848

Owner Name

A test,B Test,B Test,A test

Status

Pending For Document Verification

[VIEW DETAIL](#)

Click "View Details", to view the summary of the application.

Water & Sewerage Application

Water Application No: WS-AP-AGRA/2022-01-04/006848

DOWNLOAD

PRINT

Application

Provisional Sanction/Permission Letter

Application Summary

Date

Updated By

Status

Current Owner

04/01/2022

CITIZEN AGRA

WF_NEWWS2_PENDING_FOR_DOCUMENT_VERIFICATION

Fee Estimate

Road Cutting Charges	202800	<div>Total Amount</div> <div>₹ 204000.00</div> <div>Paid Successfully</div>
One Time Fee	1000	
Form Fee	200	
Total Amount	204000.00	

Connection Details

Property ID	Property Type	Property Usage Type	Property Sub Usage Type
PT-CB-AGRA-2021-06-10-142047	Independent Building	Residential	NA
Total Land Area (in sq feet)	No. of Floors	No. of Flats	ARV Value
500	1	NA	1500

Click on "Download" or "Print" to view/print the Applications or Provisional Sanction Letter.

PERMISSION

To,

S Gomathy

3/23-D Mettu Street METTU STREET - Ward No. 3

St.Thomas Mount Cantonment

SUB : PERMISSION FOR NEW WATER/SEWERAGE CONNECTION : WS-AP-STM/2022-01-12/003053 in St.Thomas Mount CANTONMENT BOARD

Dear Sir/Madam,

Reference your online application id no WS-AP-STM/2022-01-12/003053 dated 12/01/2022 for release of new water/sewerage connection for the property bearing H.No 3/23-D Mettu Street METTU STREET - Ward No. 3 St.Thomas Mount Cantonment.

Your online application has been processed by the system and provisional permission is hereby accorded subject to following conditions:-

- Any material discrepancy in the application will lead to cancellation of the permission
- The security deposit shall be refunded after adjustment of any variation in the amount paid due prevailing site conditions
- Applicant shall abide by all the charges being levied as decided by the Board from time to time
- This permission does not devolve the applicant from any Court case/litigations in process and in no way shall be prejudicial to the interests of the Government of India/ Cantonment Board/Officers
- Applicant shall indemnify Government of India/ Cantonment Board/Officers that the permission shall not be used for any other purpose.
- Applicant shall undertake that he will comply with the conditions towards any changes suggested by the official on site due to site conditions.
- The online permission is basically to facilitate the applicant for hassle free procedure, but Cantonment Board/ officials have every authority to verify the documents at any point and may cancel the permission.
- This permission is system generated and does not bear the official signature of the Authority.

Chief Executive Officer

St.Thomas Mount Cantonmet

Sample Water Connection Permission Letter

PERMISSION

To,

Divya Chandran
44 44 Camp Sadar Bazaar - Ward-1
Ahmedabad Cantonment

SUB : PERMISSION FOR NEW WATER/SEWERAGE CONNECTION : SW-AP-AHME/2022-01-20/000049 in Ahmedabad CANTONMENT BOARD

Dear Sir/Madam,

Reference your online application id no SW-AP-AHME/2022-01-20/000049 dated 20/01/2022 for release of new water/ sewerage connection for the property bearing H.No 44 44 Camp Sadar Bazaar - Ward-1 Ahmedabad Cantonment.

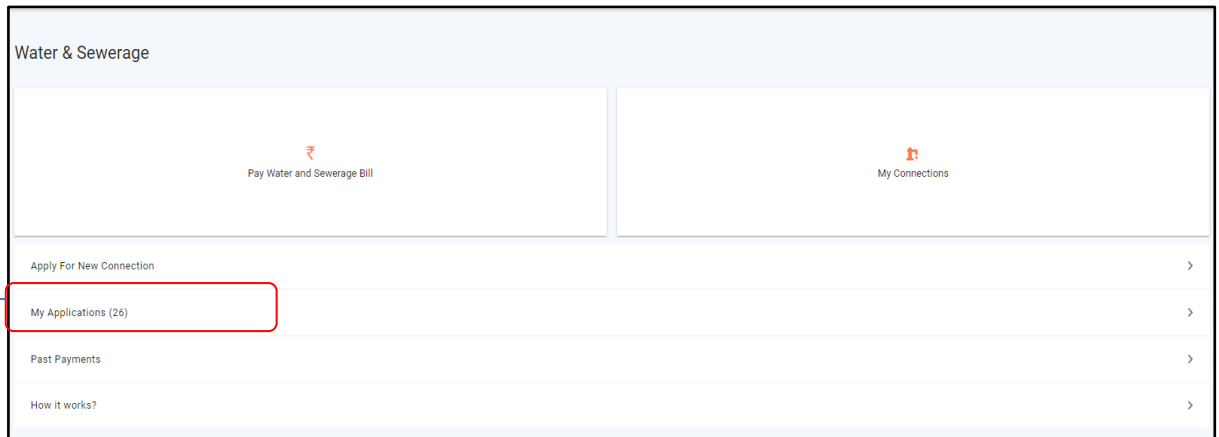
Your online application has been processed by the system and provisional permission is hereby accorded subject to following conditions:-

1. Any material discrepancy in the application will lead to cancellation of the permission
2. The security deposit shall be refunded after adjustment of any variation in the amount paid due prevailing site conditions
3. Applicant shall abide by all the charges being levied as decided by the Board from time to time
4. This permission does not devolve the applicant from any Court case/litigations in process and in no way shall be prejudicial to the interests of the Government of India/ Cantonment Board/Officers
5. Applicant shall indemnify Government of India/ Cantonment Board/Officers that the permission shall not be used for any other purpose.
6. Applicant shall undertake that he will comply with the conditions towards any changes suggested by the official on site due to site conditions.
7. The online permission is basically to facilitate the applicant for hassle free procedure, but Cantonment Board/ officials have every authority to verify the documents at any point and may cancel the permission.
8. This permission is system generated and does not bear the official signature of the Authority.

Chief Executive Officer
Ahmedabad Cantonment

Sample
Sewerage
Connection
Permission
Letter

2.2 My Applications



Click of My Applications, to view your and its status



Click "View Details", to view the summary of the application.

Click on "Download" or "Print" to view/print the Applications or Provisional Sanction Letter.

Water & Sewerage Application

Water Application No: WS-AP-AGRA/2021-12-31/006837

DOWNLOAD

PRINT

Application Summary

Date	Updated By	Status	Current Owner	Comments
31/12/2021	Haribhan Singh	WF_NEWWS2_PENDING_APPROVAL_FOR_CONNECTION	NA	

Document 1

VIEW

Fee Estimate

Road Cutting Charges	26400	<div>Total Amount</div> <div>₹ 27600.00</div> <div>Paid Successfully</div>
One Time Fee	1000	
Form Fee	200	
Total Amount	27600.00	

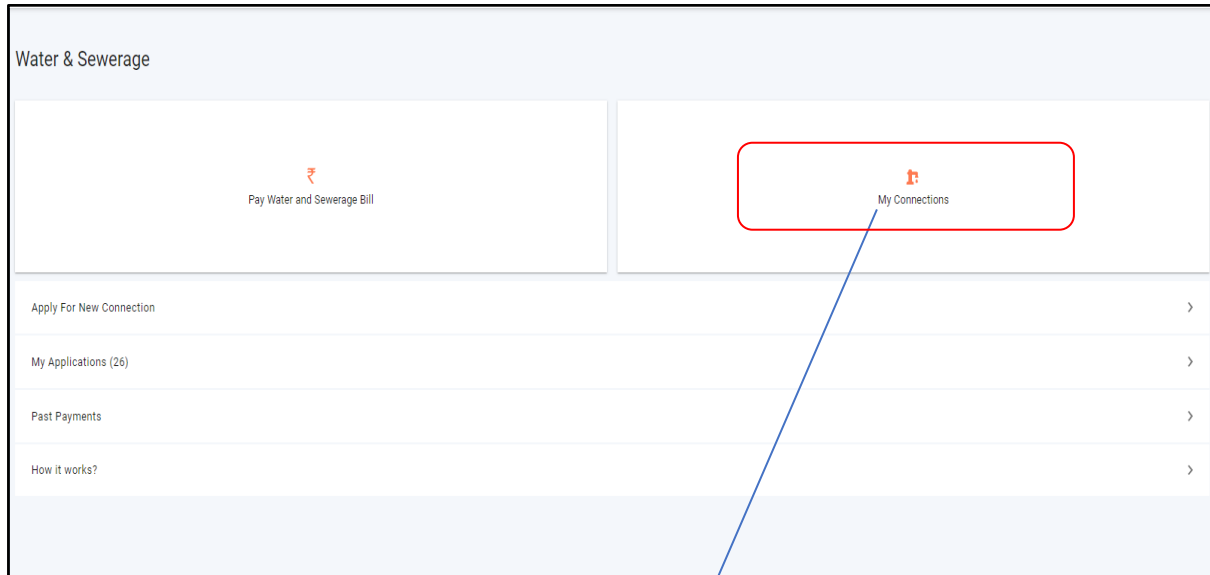
Connection Details

Property ID	Property Type	Property Usage Type	Property Sub Usage Type
PT/CB/AGRA/2021-02-08/000486	Independent Building	Residential	NA
Total Land Area (in sq feet)	No. of Floors	No. of Flats	ARV Value
1500	1	NA	NA

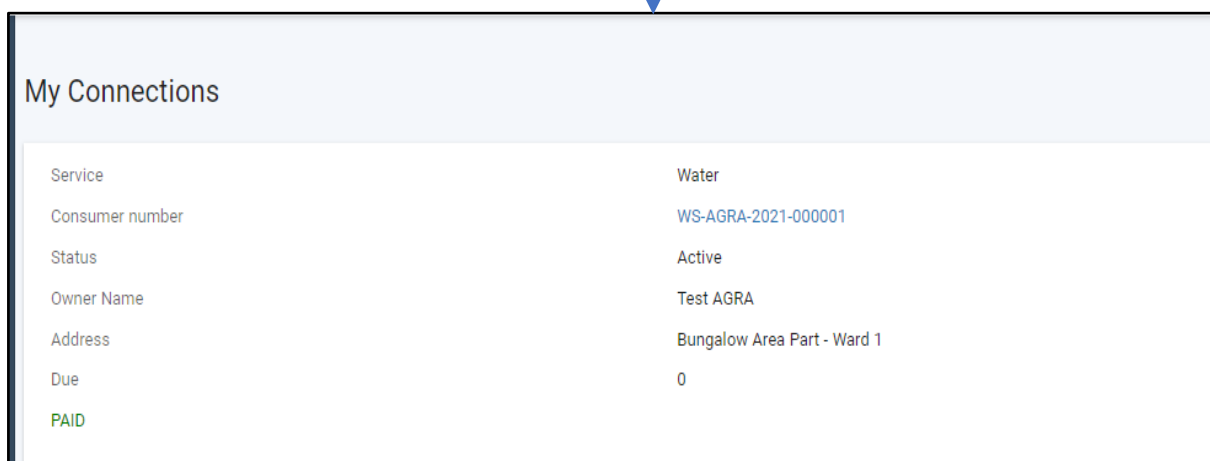
Click on "VIEW HISTORY" to View the Application History

Task Status				
1	WF_NEWWS2_INITIATED			
Date	Updated By	Status	Current Owner	Comments
04/01/2022	CITIZEN AGRA	WF_NEWWS2_INITIATED	NA	
2	WF_NEWWS2_PENDING_FOR_PAYMENT			
Date	Updated By	Status	Current Owner	Comments
04/01/2022	CITIZEN AGRA	WF_NEWWS2_PENDING_FOR_PAYMENT	NA	
3	WF_NEWWS2_PENDING_FOR_DOCUMENT_VERIFICATION			
Date	Updated By	Status	Current Owner	Comments
04/01/2022	CITIZEN AGRA	WF_NEWWS2_PENDING_FOR_DOCUMENT_VERIFICATION	NA	

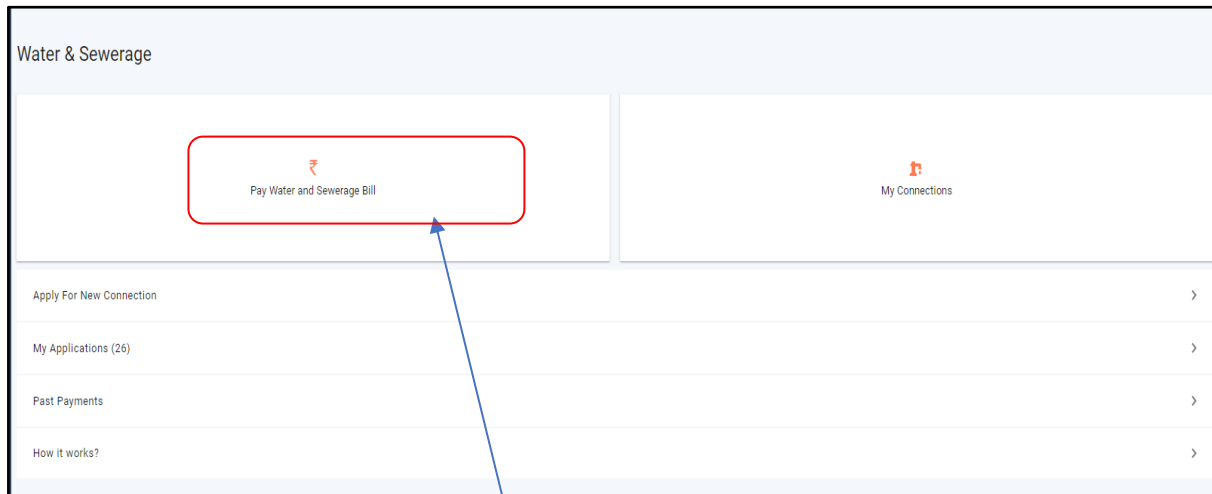
2.3 My Connections



Click of My Connections, the connections details are displayed showing the Unique CONSUMER NUMBER



2.4 Pay Water & Sewerage Bill



Water & Sewerage

Pay Water and Sewerage Bill

My Connections

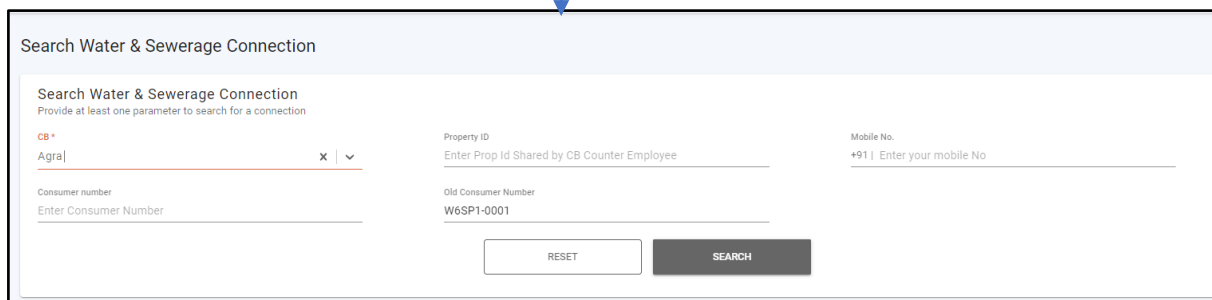
Apply For New Connection >

My Applications (26) >

Past Payments >

How it works? >

Click on “Pay Water and Sewerage Bill”, to make the Bill payment:
Search Screen is shown



Search Water & Sewerage Connection

Search Water & Sewerage Connection
Provide at least one parameter to search for a connection

CB *
Agra | x | v

Property ID
Enter Prop Id Shared by CB Counter Employee

Mobile No.
+91 | Enter your mobile No

Consumer number
Enter Consumer Number

Old Consumer Number
W6SP1-0001

RESET SEARCH

Select the CB, and enter any one of the Search parameters to search
for Connection: Search results are displayed

Search Water & Sewerage Connection

Search Water & Sewerage Connection

Provide at least one parameter to search for a connection

City *
Agra x | v

Consumer number
Enter Consumer Number

Property ID
Enter Prop Id Shared by CB Counter Employee

Old Consumer Number
W6SP1-0001

Mobile No.
+91 | Enter your mobile No

RESET

SEARCH

Search Results for Water & Sewerage Connections (1)

Service	Consumer No	Owner Name	Connection Status	Due	Address	Due Date	Action
WATER	WS-AGRA-2021-003580	Ram Dulari	Active	5066	Sultanpura	31/03/2021	PAY NOW

Rows per page: 10

Click on "PAY NOW" to make the Bill payment

Water Bill

Consumer No: WS-AGRA-2021-003580

Bill Details

Billing Period	01/04/2021 to 31/03/2022
Discount	Rs 0
Water Charges	Rs 2778
Arrears	Rs 2288
Total Amount	Rs 5066

Total Amount
Rs 5066

Important Dates

Due Date 31/03/2022

Service Details

Service	Water Usage Type	Connection Type
Water	Residential	Non Metered

Property Details

CB	House / Plot No.	Building / Colony Name	Street Name
agra	S.P/1		Sultanpura
Locality / Mohalla	Pincode		
Sultanpura Part - Ward 6	282001		

Owner Details

DOWNLOAD BILL

PAY

Click on "Download"
download the bill

Click on "PAY" to proceed
with bill Payment: Payment
Information Page is shown

Payment Information Consumer Code WS-AGRA-2021-003580

Payment Collection Details

Fee Estimate

Water Charges	2778
Discount	0
Arrears	2288
Total Amount	5066

Total Amount
₹ 5066

Amount to be Paid

☒ Full Amount ☐ Custom Amount

Amount to pay (₹)

5066

Payer Details

Paid By *

Applicant

Payer Name *

Ram Dulari

Payer Mobile No. *

+91 | 3000103114

MAKE PAYMENT >

The Citizen will view the fee Estimate details, Select either Full amount or Customer amount, (if Custom Payment is selected, enter the amount to be paid), Enter the Payer's details

Once the fee is reviewed, click on "Make Payment" for completing the payment. You will be redirected to the Online Transaction Gateway.

Payment Mode - Net Banking



☐ Other Bank

Pay Now

Cancel

Transaction Details

Merchant Name

Cantonment Board Agra

Service Description

eChhawani Portal Services for Agra
Cantonment Board

Transaction ID

CB_PG_2022_01_04_001954_13

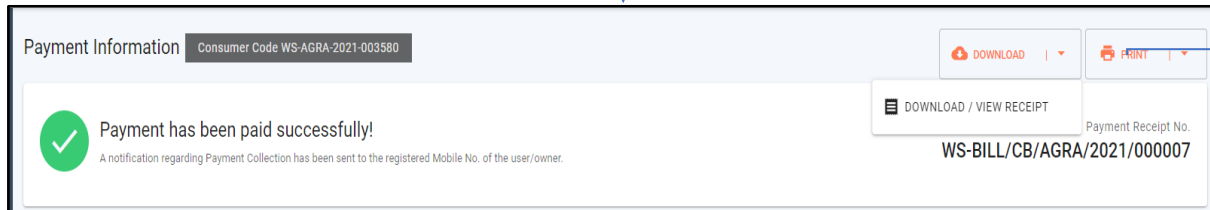
Bill Amount ₹5066

Transaction Fees (Incl. GST) ₹11.8

Total Amount Payable

₹5077.8

After successful payment collection you will be redirected to Acknowledgement Screen.



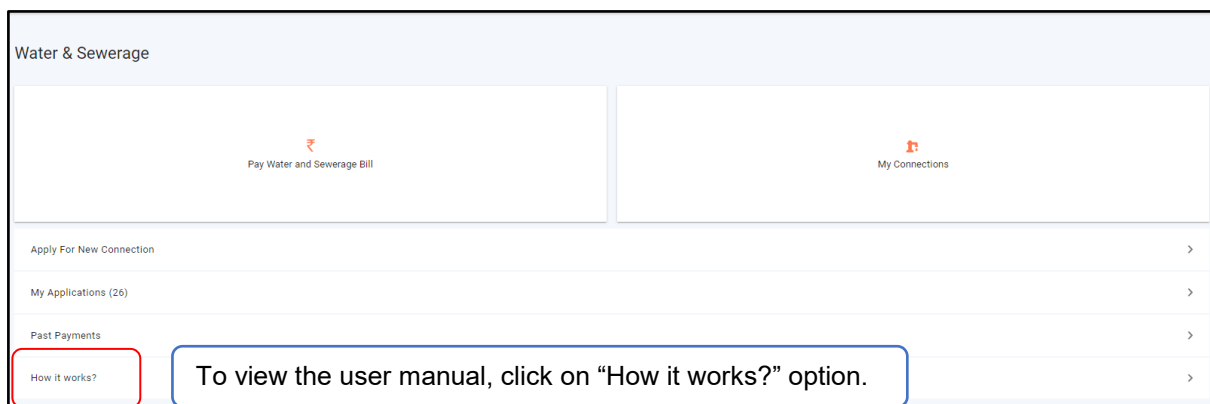
Payment Information Consumer Code WS-AGRA-2021-003580

Payment has been paid successfully!
A notification regarding Payment Collection has been sent to the registered Mobile No. of the user/owner.

DOWNLOAD / VIEW RECEIPT
Payment Receipt No.
WS-BILL/CB/AGRA/2021/000007

Click on “Download” or “Print” to view/print the Receipt.

2.5 How it works?



Water & Sewerage

Pay Water and Sewerage Bill

My Connections

Apply For New Connection

My Applications (26)

Past Payments

How it works?

To view the user manual, click on “How it works?” option.

*****END OF DOCUMENT*****